

Appendix 6. Tables

Appendix Table 6.1 Centrelink Customer delivery details, 1998–2004

Year	Sites	Key client agencies	Customer base (million)	Payments (\$ billion)
1997–98	417	8	6.2	43.4
1998–99	421	9	6.1	45.0+
1999–2000	1 000	15	6.4	43.5
2000–01	>1 000	20	6.3	51.7
2001–02	>1 000	25	6.4	53.4
2002–03	>1 000	25	6.3	55.3
2003–04	1 000	25	6.5	60.1

Source: Centrelink annual reports.

Appendix Table 6.2 Centrelink staff, 1998–2004

Year	Employees	SES (no.)	SES female (%)	SES female Bands 2 & 3 (%)	Indigenous (%)
1997–98	23 745	n.a.	n.a.	n.a.	n.a.
1998–99	22 641	62	45.6	16.6	3.9
1999–2000	22 178	59	40.7	25.0	3.6
2000–01	24 356	71	45.1	40.0	3.6
2001–02	24 641	82	46.3	55.6	3.6
2002–03	27 173	86	44.2	58.3	3.6
2003–04	25 448	103	43.7	64.3	3.6

n.a. not available

Source: Centrelink annual reports.

Appendix Table 6.3 Department of Family and Community Services portfolio expenditure estimates, 2002–03: departmental appropriations (\$'000)

Output group	Policy advice	Purchasing, funding and relationship management	Research and evaluation	Total service delivery*	Total
1.1 Family Assistance	17 997	21 947	3950	377 549	421 443
1.2 Youth and Students Support	4 962	4 608	2 245	228 359	240 174
1.3 Child Support	83	28	126	223 640	223 877
1.4 Child Care Support	3 575	24 132	2 086	102 138	131 931
2.1 Housing Support	2 691	2 131	785	779	6 386
2.2 Community Support	13 335	17 040	6 668	12 677	49 720
3.1 Labour Market Assistance	11 058	5 924	2 766	639 806	659 554
3.2 Support for People with a Disability	6 055	27 424	2 136	353 494	389 109
3.3 Support for Carers	1 101	1 412	310	16 154	18 977
3.4 Support for Aged	5 952	2 764	1 913	210 097	220 726
Total	66 809	107 410	22 985	2 164 693	2 361 897

* Mainly Centrelink with the significant exception of child care and, to some extent, support for people with a disability.

Source: Modified from a compilation by Rowlands (2003) from *Portfolio Budget Statements 2002–03: Family and Community Services Portfolio*.